Research Article



# Debunking and exposing misinformation among fringe communities: Testing source exposure and debunking anti-Ukrainian misinformation among German fringe communities

Through an online field experiment, we test traditional and novel counter-misinformation strategies among fringe communities. Though generally effective, traditional strategies have not been tested in fringe communities, and do not address the online infrastructure of misinformation sources supporting such consumption. Instead, we propose to activate source criticism by exposing sources' unreliability. Based on a snowball sampling of German fringe communities on Facebook, we test if debunking and source exposure reduce groups' consumption levels of two popular misinformation sources. Results support a proactively engaging counter-misinformation approach to reduce consumption of misinformation sources.

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## **Research questions**

- RQ1: Do counter-misinformation strategies reduce fringe communities' consumption of misinformation sources?
- RQ2: Is source exposure better at reducing fringe communities' consumption of misinformation sources than debunking?
- RQ3: Can exposing fringe communities' gatekeepers to counter-misinformation strategies reduce the communities' consumption of misinformation sources?

## **Essay summary**

• In collaboration with the fact-checking organization VoxCheck, member of the International Fact Checking Community, we conducted an online field experiment testing whether countermisinformation strategies can reduce fringe communities' consumption of misinformation media on Facebook. Using snowball sampling, we identified public Facebook groups that regularly consume German misinformation sources and posted either debunks of the anti-Ukrainian misinformation claims or exposed the two most prominent misinformation sources' bad track record for spreading misinformation.

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- We found that debunking anti-Ukrainian misinformation claims does not reduce fringe communities' consumption of misinformation sources.
- We found that exposing sources' bad track record of spreading misinformation and biased reporting reduces fringe communities' consumption of misinformation sources.
- We found that exposing gatekeepers among fringe communities lowers their acceptance of content from targeted misinformation sources.
- Our findings support a more proactively engaging approach to counter misinformation of reaching out to fringe communities.
- Our findings indicate that source-focused counter-misinformation strategies are effective in addressing the growing network of misinformation sources.
- By showing the feasibility of independent online field experiments, our study opens up a field dominated by clinical experiments to more realistic testing of counter-misinformation strategies.

### Implications

Existing counter-misinformation strategies have yet to explicitly address the relationship between fringe communities and misinformation sources. Focusing instead on verifying single claims for a broad audience (Parks & Toth, 2006; Pennycook et al., 2020; Roozenbeek et al., 2020), they do not address the infrastructure of misinformation sources that continuously provide misinformation to fringe audiences, who consume misinformation on a regular basis. As these communities are especially susceptible to misinformation (Lewandowsky et al., 2020; Nyhan & Reifler, 2010), a strategy to reduce their consumption of misinformation is needed.

We, therefore, present *source exposure* as a potential strategy, focusing on limiting consumption rather than limiting audience acceptance of misinformation. Source exposure focuses on the sources that contain misinformation. We argue that by exposing and highlighting misinformation sources' unreliability and debunking their track record to fringe communities, these communities will update their perspective of exposed sources and reduce their consumption to avoid being misled. As online communities face a complex stream of information, highlighting a source's unreliability can provide a point of reference similar to debunking (Lewandowsky et al., 2020), lower the costs of conducting source criticism (Ahlstrom-Vij, 2016), and activate members' media literacy (Steensen, 2019) and analytical thinking (McKernan et al., 2023). We tested this through an online field experiment to reduce fringe communities' consumption of misinformation sources using both debunking and a novel counter-misinformation strategy, source exposure, which focuses on the misinformation infrastructure. Through this, we hope to provide a more proactively engaging alternative to more reactive and passive debunking by engaging with vulnerable audiences and being focused on the credibility of sources of misinformation.

Though numerous studies show that highlighting the logical and factual fallacies of misinformation effectively reduces its influence on peoples' beliefs and activates their analytical thinking (Bode & Vraga, 2018; Bode et al., 2020; Chan et al., 2017; Lewandowsky et al., 2020; Martel et al., 2021; Parks & Toth, 2006; Roozenbeek et al., 2020; Skurnik et al., 2005; Skurnik et al., 2000; van der Linden et al., 2017), the literature and practice of debunking have three shortcomings when countering misinformation.

To date, the academic literature overly relies on clinical experiments that are performed in simulated conditions which are removed from the reality of digital misinformation. Moreover, these experiments make use of unrepresentative participants. These facts undermine the generalizability of the findings of such experiments. For example, Roozenbeek et al. (2020) and Pennycook et al. (2020) make use of educational simulations and subsequent in-simulation evaluations which monopolizes participants' attention and does not account for the complexities of social dynamics and attention scarcity on social media platforms (Hendricks & Hansen, 2014). Moreover, Munger et al.'s (2021) finding of online recruitment services' issues with generalizability—due to heavy recruitment bias

towards younger and more digitally literate participants—poses further questions for prevailing methods (e.g., Martel et al., 2021; Pennycook & Rand, 2019). While these studies provide valuable insights on the use of counter-misinformation strategies, they do not necessarily translate to high-risk audiences. Our study addresses this by conducting an online field experiment and showing the feasibility of testing counter-misinformation strategies in the online world.

Second, with a focus on general audiences, the debunking literature has not tested interventions among fringe communities, who are more susceptible to believe and consume misinformation. While this may largely be due to the difficulty of accessing fringe communities, who shun an academic elite, these understudied groups are nevertheless particularly relevant for the study of misinformation. Driven by distrust of authorities and belief in conspiracy theories (Bruder et al., 2013; Imhoff & Bruder, 2014), experiences of status loss (Bor & Petersen, 2022; Petersen et al., 2023), or feelings of marginalization (Freelon et al., 2020), such communities are more likely to fall for misinformation. As members strongly identify with their political beliefs, they are prone to rejecting debunking efforts that contradict their beliefs (Michael & Breaux, 2021; Nyhan & Reifler, 2010; Osmundsen et al., 2021; Shin & Thorson, 2017; Zollo, 2019). Strong ideologies and conspiracy theories provide elaborate worldviews that are difficult to debunk as they are based on values and beliefs. Based on this, fringe communities can be understood as communities that feel disenfranchised, distrust authorities, and hold strong ideological beliefs and world views that are considered extreme or fringe by the rest of society. Due to these strong biases, adherents are likely to accept false information that is aligned with their personal beliefs. This has structural consequences for their exposure to information, as online information flows remain within ideological homogenous networks (Marchal, 2021; Pogorelskiy & Shum, 2019; Rathje et al., 2021; Zollo, 2019) and are worsened by fringe communities migrating to alternative social platforms to avoid fact-checkers and digital censorship (Guhl et al., 2020; Nouri et al., 2021; Trujillo et al., 2020). Moreover, a recent study by Aslett et al. (2023) found that such confirmation bias remains persistent when online users try to use search engines as a proxy for debunking, as online searches also give users access to multiple low-quality sources of information.

While this positions fringe communities outside the reach of fact checkers, our study indicates the effectiveness of a more proactively engaging approach by reaching out to fringe communities to reduce their misinformation consumption. Despite the abovementioned literature on biases among fringe communities and the little effect that corrections have on beliefs, we find that countermisinformation strategies can be effective in changing consumption patterns. While beliefs may be hard to change, our results indicate that new misperceptions can be stopped from reaching these audiences. A common fear among fact checkers is that such initiatives would be stopped by the communities' gatekeepers (e.g., by deleting posts). However, we found that group administrators who rejected the posting of our treatments (i.e., source exposure and debunking posts), were subsequently found to allow less content from exposed misinformation sources in their Facebook groups. Though gatekeepers may halt outreach, their position as curators of online discussion can be co-opted, as they themselves are also susceptible to corrective interventions. What motivates this change in curation practices is unclear. The change may either be driven by altruistic motivations of informing one's community or be due to fears of censorship, triggered when interventions undermine the notion of these Facebook groups being safe spaces for alternative discourse by highlighting their public nature.

Thirdly, the focus on single claim validity does not address the large infrastructure of misinformation sources (e.g., media, blogs, influencers, and other communication channels) that sustain fringe communities' consumption of misinformation (DiResta & Grossman, 2019; Starbird, 2017). Recent studies by Donovan et al. (2022) and Rothschild (2021) describe how this infrastructure absorbs new trending misinformation claims and pushes them on a global scale, for example, anti-vax movements during the COVID pandemic (Burki, 2020; Cinelli et al., 2020; Johnson et al., 2020). While this production of misinformation on an industrial scale outpaces fact-checking of claims, our study shows that consumption can be reduced by source exposure, but not by debunking. It shows that even fringe audiences are susceptible to corrective interventions and will update their consumption

of misinformation sources if they are notified of the sources' bad track records. Though social media platforms already use similar methods of labelling content "state-controlled media," independent studies of such methods repeat similar mistakes as above of clinical conditions (Nassetta & Gross, 2020; Pennycook et al., 2020).

Our findings, therefore, give clear indications of effective counter-misinformation strategies to stakeholders. The effectiveness of source exposure among fringe communities and gatekeepers teaches us that there is added value for practitioners and organizations to 1) adopt a proactively engaging approach towards regular consumers of misinformation and 2) go beyond claim-based countermeasures. Moreover, the fact that consumption is reduced also highlights there is benefit of allowing fact checkers to independently access and engage with regular consumers of misinformation on social platforms. We do stress that this should complement content moderation and existing fact-checking initiatives.

#### Limitations

While the design of our study is adapted to the real online environment of fringe communities, this also meant adapting to shifting conditions. First, as the European Union banned Russian misinformation sources in March 2022, Facebook purged several fringe groups and misinformation sources, decimating our original pool of public Facebook groups. This forced us to balance between enough groups with regular consumption of the same misinformation sources and focusing on a limited number of sources (n = 35) in accordance with VoxCheck resources, at the expense of our generalizability. This small sample size also underscores the practical challenges of studying fringe communities who usually shun academic investigations as part of the oppressive establishment. Second, as German authorities arrested members of the far-right Reichsbürger Movement on December 7th of 2022, the week after VoxCheck's postings, we saw a surge in general posting activity among all surveilled experiment groups. This surge increases the risk of canceling out the effect of certain treatments (e.g., debunking), which is only accentuated by our small sample. Hence, our findings should be taken with some reservations.

In addition, the observational nature of the field experiment holds a limitation on mechanism, as well as the methodological set-up of studying group reactions. Though our study shows a strong correlation between source exposure, targeting gatekeepers with corrective interventions, and lower consumption, we cannot fully explain the individual reasoning behind this change in behavior. As gatekeepers' reasons for behavioral change cannot be explored without conducting in-depth interviews, this lies outside our current scope but will be a natural next step in studying countermisinformation strategies among fringe communities.

### Findings

*Finding 1: Counter-misinformation strategies reduce fringe communities' consumption of misinformation sources.* 

Our analysis indicates that interventions on misinformation can be effective in lowering consumption among fringe groups (see Methods section "Selecting Facebook groups"). Our results in Figure 1 indicate that groups who received treatments (i.e., source exposure and debunking posts) did indeed have a lower consumption than the control group 2 and 2–4 weeks after the treatment. However, looking at Table 1, we see that the effect is only statistically significant in week 2.

The treatment coefficient of -0.630 (SE = 0.301, p < 0.05) indicates that groups who were given either debunking or source exposure posts had a significant effect of reducing consumption of the two misinformation sources by 63%. Though this is significant, we caution against overstating the model's coefficient due to our small n. In our analysis, we controlled for group sizes (log(Group Size)) and pre-treatment consumption frequencies (2 weeks pre-treatment). As larger groups are likely to be more active and posting frequency may crowd out our treatment, we see a return of a positive correlation 4 weeks after the treatment, coinciding with the effect of counter-strategies disappearing. We see that a 1% increase of group size leads to a 38% increase in consumption of misinformation media. We also see that prior high consumption of misinformation is significantly correlated with higher consumption levels both 2 and 4 weeks after the treatment is given. Though being low, the coefficients for "2 weeks pre-treatment" of 0.131 (SE = 0.022, p < 0.01) and 0.159 (SE = 0.030, p < 0.01) do show that high-consumption of misinformation remains correlated with continued consumption despite counter-misinformation strategies. Hence, a core of dedicated consumers persists despite interventions.



**Figure 1. Observed consumption rates of misinformation media for all Facebook groups.** The left panel depicts groups that were part of the control group, and the right panel shows all groups in which we placed an intervention. Black dashed lines indicate the mean of the observed values.

Finding 2: Source exposure reduces fringe communities' consumption of misinformation sources.

On a closer look at the effect of our treatments, we find that debunking statements (displayed in red in Figure 2) do not change consumption levels of the misinformation source. Meanwhile, we see that exposing sources' bad track record (displayed in green in Figure 2) to fringe groups indeed lowers their consumption. This shows the utility of source exposure to address the continued consumption of misinformation among high-consuming audiences.

Looking at Table 2 gives us a more nuanced understanding of these findings. With a statistically significant coefficient of -1.176 (SE = 0.592, p < 0.05) 2–4 weeks after treatment, indicating a 117.6% decrease of consumption of misinformation, source exposure had a long-term reduction of groups' consumption of misinformation sources. The absence of short-term effects may, however, be due to the increase in consumption of the two targeted misinformation sources, following the foiled coup d'état of the Reichsbürger Movement.



Figure 2. Observed consumption rates of misinformation media for all Facebook groups. The top left panel depicts groups that were part of the control group and the groups that received the three different interventions, i.e., rejected by gatekeeper, source exposure, and debunking. These are displayed in the bottom left, top right, and bottom right panels, respectively. Black dashed lines indicate the mean of the observed values.

Finding 3: Notifying group administrators lowers the consumption of misinformation media.

More surprisingly, however, we see that exposing group administrators to counter-misinformation strategies was associated with the most significant reduction of consumption. This indicates that despite denying our treatment to be posted in the groups, these gatekeepers would followingly modify which sources they allowed to be posted in their forums in the future.

Exposure to group administrators had a statistically significant coefficient of -0.836 (SE = 0.390, p < 0.05) the first two weeks after the treatment, indicating an 83% short-term reduction of consumption. This indicates that despite an increase in demand among the fringe community due to the foiled coup, gatekeepers were less likely to allow posts with the two targeted misinformation sources. Meanwhile, coefficients for group size and previous consumption did not change in statistical significance and only had marginal changes in coefficients, similar to Table 1.

# Methods

As our research questions focus on the effects of interventions on misinformation, specifically among fringe communities, we begin by identifying the online presence of fringe communities on Facebook by measuring the frequency at which these groups share links to specific misinformation sources. We test whether our interventions are effective using a Negative Binomial Regression Model (see Hilbe, 2011), as it is less vulnerable to extreme outliers. The data for this analysis was collected with CrowdTangle and contains all posts on the Facebook pages of the selected groups that were posted in December 2022 and earlier. For our analysis, we selected all German fringe communities and investigated their consumption of two sources of misinformation (i.e., *Deutschland Kurier* and *Reitschuster*) both before and after our intervention in November 2022. This section describes our method in more detail.

#### Data

Selecting Facebook groups. To build our collection of Facebook groups used by fringe communities, we use a snowball sampling starting from a list of multiple prominent misinformation sources. By identifying one group through its relation to others, this sampling method is particularly effective in identifying and mapping hidden and stigmatized communities, such as fringe communities of misinformation (Browne, 2005; Petersen & Valdez, 2005), and has previously been used to study the online spread of misinformation among communities (Badaway et al., 2019; Hindman & Barash, 2018).

This list, containing 17 outlets, was constructed through a literature review of academic articles, government reports, investigative journalism, and fact checkers in the fall of 2021. All selected groups or blogs were subsequently identified as far-right/left, conspiracy, anti-vax, and anti-establishment, and as regular spreaders of misinformation, based on their online content, website content, and the labels used by reviewed literature. Due to an emphasis on far-right communities in the reviewed literature, the sample has a right-wing bias, with groups often being anti-immigrant, Islamophobic, and anti-left wing. Finally, the list and labels used were verified by the German fact checker Correctiv, a member of Poynter's International Fact-Checking Network, as the main spreaders of online misinformation.

To identify fringe groups, we use CrowdTangle to select public Facebook groups that post or share links with URLs on our list on a weekly basis throughout 2021. This led to a list of 148 public Facebook fringe groups, whose historic data of posts we collected in May 2022.

*Measuring consumption.* To compute the consumption rate of a top-level domain (e.g., <u>https://reitschuster.de</u>) in a Facebook group, we count the times this top-level domain appears in the posts during the predefined period of t and then divide it by the length of this period. Here, we set

this inspection period to two weeks, i.e., identifying consumption on a bi-weekly basis, as previous studies (McCabe & Smith, 2002; Osmundsen et al., 2021; Zerback et al., 2021) find intervention effects to wane after this time period.

Obtaining consumption levels. After updating our historical data for all 148 groups with CrowdTangle in November 2022, we found that two misinformation sources (*Deutschland Kurier* and *Reitschuster*) were most frequently consumed in all groups. More specifically, 35 groups consumed these sources regularly (i.e., at least once per two weeks) between September and October 2022. We selected these groups as our final sample. Finally, we repeated the data-gathering process again in December 2022 to obtain the consumption levels of the groups after the intervention.

#### Experimental design

*Intervention groups.* We divide our final sample of 35 Facebook groups into three groups: a control set consisting of 11 Facebook groups, a source exposure treatment set containing 12 Facebook groups, and a debunking treatment set containing 12 Facebook groups.

*Treatment.* Treatments consisted of two posts made by VoxCheck through a Facebook profile (as shown in Figure 3), clearly stating relation to the fact-checking organization in its bio and using the VoxCheck logo. To make posts comparable, they focused on the same source and followed the same design of 4-5 lines of English text accompanied by a link to an explanatory article by VoxCheck. The length was chosen to increase accessibility to online community members, who might be deterred by lengthy text and follow previous findings of shorter interventions being effective (Martel et al., 2021). Adding a link that allows for more contextual debunking was also found to be more effective by Chan et al. (2017) and Parks and Toth (2006). Further, the link is accompanied by an eye-catching visualization, that reinforces audiences' memory and stands out in the users' online feed (Lewandowsky et al., 2020).

The source exposure statement highlighted a source's lack of credibility and reliability by proving their bad track record of spreading misinformation, biased reporting, or lack of impartiality, whereas the debunking post disproved misinformation claims about Ukrainian refugees from the same outlet. Anti-Ukrainian refuge misinformation was chosen as this topic had garnered much attention in the wake of Russia's invasion of Ukraine in 2022 and both outlets had posted such content within the fringe community. To remain visible within the flow of each group, we planned to post the same statement twice within the span of one week.



Figure 3. Examples of interventions posted by VoxCheck in the Facebook groups. The left panel shows an example of a source exposure post, and the right panel shows an example of a debunking post.

*Gatekeeper rejection.* Following VoxCheck's first post on November 28th of 2022, its profiles were reported and taken down by the administrators of the public Facebook groups. Serving as gatekeepers of posts in the groups, that is deciding which posts to be published or not, ten administrators blocked our statements (hence referred to as Gatekeeper Rejection). While this reality of natural experiments decreased the number of groups, we executed the debunking and source exposure interventions to eight and six groups, respectively. Alternatively, this allowed us to distinguish between exposing fringe communities and their gatekeepers for counter-misinformation strategies.

As this exposure echoes most experimental methods of exposing subjects to corrective treatments in the debunking literature, it can be expected that administrators will emulate similar changes in behavior and be motivated to keep their group members informed. This means that exposing administrators to treatments can be expected to reduce the number of published posts that include content from the targeted misinformation source.

#### Statistical analysis

As debunking's effect has been found (McCabe & Smith, 2002; Osmundsen et al., 2021; Zerback et al., 2021) to wane after two weeks, we measured consumption levels at three periods: 2 weeks pretreatment, 2 weeks post-treatment, and 2–4 weeks post-treatment. As group administrators varied in time before accepting our posts, these three periods started from the day treatment posts appeared in every group. For the control groups, this was counted from the first post appearing in all groups.

The initial data analysis of our dependent variable (i.e., consumption) showed it followed an overdispersed Poisson distribution, forcing us to apply a more conservative negative binomial regression model (see Hilbe, 2011), which is less vulnerable to extreme outliers and accepting deviations from the Poisson model's requirements of variance and mean being equal. We model the post-intervention consumption rate y (both 2 weeks post-treatment and 2–4 weeks post-treatment) as  $y \sim \beta_0 + \beta_1 \cdot 1(Treatment) + \beta_2 \cdot \log(Group Size) + \beta_3 \cdot CR(2 weeks prior)$  or

 $y \sim \beta_0 + \beta_1 \cdot \mathbb{1}(Debunking) + \beta_2 \cdot \mathbb{1}(Gatekeeper Reject) + \beta_3 \cdot \mathbb{1}(Source Exposure) + \beta_4 \cdot \log(Group Size) + \beta_5 \cdot CR(2 weeks prior)$ , controlling for both the pre-intervention consumption rate and Facebook group size. All outcomes are reported by their corresponding value and the corresponding standard error, denoted as  $\beta_i = x(SE = y)$ .

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#### **Competing interests**

The authors have no competing interests.

#### Ethics

This study was approved by the Ethics Board of the European University Institute (20211112\_Rasmussen).

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#### Data availability

All materials needed to replicate this study are available via the Harvard Dataverse: <u>https://doi.org/10.7910/DVN/ROXL6I</u>

# Appendix

denote with the indicator function (1).			
Consumption rate	2 weeks post-treatment	2-4 weeks post-treatment	
Constant ( $\beta_0$ )	$0.680 \ (SE = 1.046)$	$-2.756^*$ (SE = 1.504)	
1(Treatment) ( $\beta_1$ )	$-0.630^{**}$ (SE = 0.301)	-0.464 ( <i>SE</i> = 0.391)	
$log$ (Group Size) ( $\beta_2$ )	$0.072 \ (SE = 0.124)$	$0.380^{**}$ (SE = 0.173)	
2 weeks pre-treatment ( $\beta_3$ )	$0.131^{***}$ (SE = 0.022)	$0.159^{***}$ (SE = 0.030)	
Observations	35	35	
Log-likelihood	-94.001	-74.786	
θ	$2.046^{**}$ ( <i>SE</i> = 0.844)	$1.369^{**}$ ( <i>SE</i> = 0.637)	
Akaike Inf. Crit.	196.003	157.572	
p < 0.1, p < 0.05, and p < 0.01			

**Table 1.** Outcomes of the regression model which only considers treatment vs non-treatment. For each group, we look at whether or not this group received an intervention or not, which we denote with the indicator function (1)

**Table 2.** Outcomes of the regression model which only considers treatment vs specific treatments.For each group, we look at which intervention this group received.

Consumption rate	2 weeks post-treatment	2-4 weeks post-treatment
Constant ( $\beta_0$ )	0.817 (SE = 1.048)	$-2.912^{**}$ (SE = 1.482)
1 (Debunking )( $\beta_1$ )	-0.633 ( <i>SE</i> = 0.388)	$-0.850 \ (SE = 0.541)$
1 (Gatekeeper Rejection) ( $\beta_2$ )	$-0.836^{**}$ (SE = 0.390)	$0.083 \ (SE = 0.482)$
1 (Source Exposure) ( $\beta_3$ )	-0.395 ( <i>SE</i> = 0.412)	$-1.176^{**}$ (SE = 0.592)
$log$ (Group Size) ( $\beta_4$ )	$0.060 \ (SE = 0.124)$	$0.373^{**}$ (SE = 0.171)
2 weeks pre-treatment ( $eta_5$ )	$0.125^{***}$ (SE = 0.023)	$0.193^{***}$ (SE = 0.033)
Observations	35	35
Log-likelihood	-93.553	-72.881
θ	$2.117^{**}$ (SE = 0.872)	$1.401^{**}$ (SE = 0.595)
Akaike Inf. Crit.	199.106	157.761
	p < 0.1, p < 0.05, and p < 0.01	