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Research Article

"Fact-checking" fact checkers: A data-driven approach

This study examined four fact checkers (Snopes, PolitiFact, Logically, and the Australian Associated Press FactCheck) using a data-driven approach. First, we scraped 22,349 fact-checking articles from Snopes and PolitiFact and compared their results and agreement on verdicts. Generally, the two fact checkers agreed with each other, with only one conflicting verdict among 749 matching claims after adjusting minor rating differences. Next, we assessed 1,820 fact-checking articles from Logically and the Australian Associated Press FactCheck and highlighted the differences in their fact-checking behaviors. Major events like the COVID-19 pandemic and the presidential election drove increased the frequency of fact-checking, with notable variations in ratings and authors across fact checkers.

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Research questions

- Do different fact checkers exhibit similar or distinct behaviors with respect to the frequency of fact-checking, types of claims selected for fact-checking, and the individuals responsible for conducting fact checks?
- What percentage of statements debunked by fact checkers are overlapping (i.e., matching claims) across multiple fact checkers?
- Is there a reasonable level of agreement among fact checkers in their ratings of matching claims that have been debunked by multiple fact checkers?

Essay summary

- This study examined four fact-checking organizations (so-called *fact checkers*)—Snopes, PolitiFact, Logically, and the Australian Associated Press FactCheck (AAP)—by analyzing their fact-checking articles from January 1, 2016, to August 31, 2022.
- Results showed an increased number of fact-checking articles during major events, such as the COVID-19 pandemic and the U.S. presidential election, suggesting their influence on fact-checking activities.

¹ A publication of the Shorenstein Center on Media, Politics and Public Policy at Harvard University, John F. Kennedy School of Government.

- Furthermore, variations were found in ratings and authors of fact-checking articles among fact checkers. While PolitiFact and AAP primarily focused on verifying suspicious claims, Snopes and Logically emphasized affirming truthful claims. The distribution of the number of fact-checking articles per author also differed across fact checkers, likely reflecting variations in their operational scope and scale.
- Critically, we assessed the degree of consensus between Snopes and PolitiFact's verdicts on matching claims (i.e., the same [mis]information with the wording of the claim being slightly different). Out of 11,639 and 10,710 fact-checking articles from Snopes and PolitiFact, respectively, 6.5% (749) were matching claims, of which 521 (69.6%) received identical ratings, while the remaining 228 (30.4%) had diverging ratings.
- Rating discrepancies are attributed to various systematic factors: 1) differences in the granularity
 of verdict ratings, 2) differences in focus between two fact checkers, 3) similar claims but subtle
 differences in the key information to fact-check, and 4) different timing in fact-checking. After
 adjusting these systematic discrepancies, we found only one case out of 749 matching claims with
 conflicting verdict ratings.
- Consequently, our findings show high agreement between Snopes and PolitiFact regarding their fact-checking verdicts after adjusting minor rating differences.

Implications

Misinformation, in a broad sense, refers to information that is presented as factually accurate but includes false or misleading content, irrespective of the intentions of the presenter (van der Linden, 2022). The utilization of social media as a primary source of news consumption has, to some extent, contributed to the dissemination of misinformation (Wu et al., 2019). According to a Pew Research survey in 2021, about half of Americans get their news on social media (Walker & Matsa, 2021). Because online users can upload and share news without verifications, information, especially misinformation, diffuses quickly on social media (Vosoughi et al., 2018). The spread of misinformation can have severe negative impacts on individuals and society, such as COVID-19 vaccination hesitancy (Garett & Young, 2021) or election results manipulation (Allcott & Gentzkow, 2017). Furthermore, individuals characterized as 'lazy' are not the only ones susceptible to misinformation, can make individuals with higher cognitive ability levels even more susceptible (Lee et al., 2020, 2023; Xiong et al., 2023).

Fact-checking organizations, often known as fact checkers, are instrumental in identifying and debunking misinformation. Fact-checking has traditionally been performed by human professionals, either individuals or teams, who manually review and analyze claims using various resources and methods to affirm the information's accuracy (Amazeen, 2015). Although these human fact checkers can apply considerable expertise and critical thinking, their work can be time-consuming and costly. In response, automated fact-checking techniques have emerged to debunk misinformation on a large scale (Cui et al., 2020; D'Ulizia et al., 2021; Shu et al., 2019; Wu et al., 2019; Zhang & Ghorbani, 2020; Zhou & Zafarani, 2020). These misinformation detection algorithms employ advanced techniques such as natural language processing, machine learning, and deep learning to detect patterns and correlations in large datasets. Despite substantial advancements, these automated techniques face challenges. The sheer volume of data and rapid spread of false claims make timely detection difficult, and the accuracy and effectiveness of these algorithms are limited by the need for high-quality training datasets and the potential for bias (Wu et al., 2019). Furthermore, new types of misinformation, such as deep fakes, remain challenging to detect (Rana et al., 2022), requiring additional human expertise and intervention.

In practice, a few initiatives employing manual fact-checking have been launched and are playing a

vital role in combating misinformation. However, these can invite criticism due to the subjective choice of claims to verify and the inconsistency in the evaluation process (Nieminen & Rapeli, 2019). Specifically, concerns have been raised about the potential uncertainty that may arise among individuals if different fact checkers provide conflicting assessments for the same claim (Marietta et al., 2015). Previous studies evaluated the performance of fact checkers and showed conflicting results. Amazeen's (2015, 2016) study demonstrated consistency in the verdicts of various fact checkers using manually gathered samples of political ads from the 2008 and 2012 U.S. presidential elections. In contrast, Marietta et al. (2015) found significant discrepancies among three fact checkers—PolitiFact, The Fact Checker,² and FactCheck.org³ in their assessments of the statements and conclusions on the existence of climate change, the influence of racism, and the consequences of the national debt. Notably, it reported that the fact checkers agreed regarding the existence of climate change, while they disagreed on the issue of the national debt. Additionally, only PolitiFact assessed the influence of racism. The findings indicate that individuals seeking to discern the veracity of disputed claims may not perceive fact-checking to be particularly efficacious, especially in the context of polarized political topics. Lim (2018) also manually collected samples of 2016 U.S. presidential candidates' statements from two different fact checkers (i.e., The Fact Checker and PolitiFact) and evaluated their performance. This study found that only 10% of statements were factchecked by both fact checkers, and the fact checkers agreed on obvious truths and falsehoods but had lower agreement rates for statements in the ambiguous rating range. The findings indicate that factchecking is challenging, and disagreements are common, particularly when politicians use ambiguous language.

It is important to acknowledge that previous studies have used different samples from fact checkers and different methods, which could explain their conflicting conclusions (Nieminen & Rapeli, 2019). The findings were based on a small number of manually collected claims on specific topics (e.g., presidential candidates, climate change, debt) during specific periods (e.g., election periods), using a limited set of keywords. Furthermore, they hand-coded to find statements that were fact-checked by multiple fact checkers. Because such a manual process is time-consuming and error-prone, previous works have not evaluated the fact checkers' performance comprehensively, which also could have led to the conflicting results across the literature.

To address the aforementioned limitations, in this work, we propose an *automatic* method to collect fact checkers' data across topics and periods, and *automatic* techniques to find matching claims across fact checkers. During our analysis, we selected four fact checkers (see Appendix A): Snopes, PolitiFact, Logically, and the Australian Associated Press FactCheck (AAP), each of which provided a summarized claim about the (mis)information being evaluated. While examining the same (mis)information, these fact checkers may use distinct phrasing to depict the claim. Therefore, we have devised an automated technique to identify corresponding claims that pertain to the same (mis)information that is being fact-checked (even though their wording could be slightly different) and named them as matching claims. Furthermore, some fact checkers use a different rating system for their conclusions, and the agreement rate among matching claims of fact checkers depends on how the rating system was converted for the agreement comparison (Lim, 2018; Marietta et al., 2015). We only chose fact checkers who had comparable rating systems with only minor conversions.

The low percentage (i.e., around 6.5%) of matching claims between two major fact checkers, Snopes and PolitiFact, from 2016 to 2022 is an intriguing finding. This could suggest that fact-checking is a complex and multifaceted process that involves numerous variables, including the nature of the claims being fact-checked and the fact checkers' methods and priorities. In contrast to traditional news articles that typically

² The Fact Checker of *The Washington Post*: <u>https://www.washingtonpost.com/news/fact-checker/</u>

³ <u>https://www.factcheck.org/</u>

prioritize exclusive reports, fact-checking articles gain value from the confirmation of (in)accurate information through multiple fact checks by different organizations. Thus, it is crucial for fact checkers to collaborate and cross-check their findings to provide the most reliable information to the public. The low percentage of matching claims may also indicate that the fact-checking landscape is diverse, and that fact checkers have unique ways of selecting and verifying claims, which can impact agenda-setting. Future research could investigate these variations and their potential impact on public trust in fact checkers.

The high level of agreement, with only one contradicting case, between Snopes and PolitiFact in their fact-checking conclusions is critical. This suggests that the two fact checkers have established consistent and reliable fact-checking practices. Such consistency is important for several reasons. First, it enhances the credibility of fact checkers in the eyes of the public. When multiple fact-checking organizations consistently agree on the accuracy of a statement, the public is more likely to trust their assessments. Furthermore, the consistency of fact-checking among major organizations is crucial for mitigating misinformation online, especially as the evaluations of these organizations are increasingly being used by social media outlets such as Facebook and X (Allcott et al., 2019; Ananny, 2018).

Previous literature has conducted meta-analyses to investigate the effectiveness of fact-checking in correcting misinformation (Walter & Murphy, 2018; Walter & Tukachinsky, 2020). These studies have consistently identified the timing of corrections as a significant factor influencing the effectiveness of factchecking. However, the exact timing that yields optimal results remains somewhat controversial in prior research (Ecker et al., 2022). For instance, research conducted by Brashier et al. (2021) and Walter & Murphy (2018) suggests that debunking, which involves fact-checking after the exposure of misinformation, tends to be more effective than forewarning or prebunking. In contrast, Jolley and Douglas (2017) found that prebunking, which involves addressing misinformation prior to exposure, was more successful in correcting anti-vaccine conspiracy theories compared to debunking. Additionally, the effectiveness of corrections tends to diminish over time when there is a significant delay between the exposure to misinformation and the subsequent correction (Walter & Murphy, 2018; Walter & Tukachinsky, 2020). Our findings revealed a higher number of fact-checking articles during major events, such as the COVID-19 pandemic and the U.S. presidential election, where misinformation tends to spread widely (Cinelli et al., 2020; Grinberg et al., 2019; Sharma et al., 2022). Combined with previous research, this suggests that actively countering misinformation during these critical events through the incorporation of fact-checking articles can be beneficial in correcting misinformation on social media. Moreover, when multiple fact checkers consistently convey the same message to debunk the same misinformation, it enhances their credibility among the public (Amazeen, 2015; 2016). For example, social media platforms could consider showing such fact-checking consistency across different fact checkers. Therefore, the findings of this study can inform and improve the fact-checking practices of social media platforms, ultimately contributing to the promotion of truth and the prevention of the spread of misinformation on social media.

Findings

Finding 1: Major events like the COVID-19 pandemic declaration and the 2020 U.S. election surge factchecking activities.

Our analysis reveals that fact-checking activity notably surged in response to major events from May 2019 to August 2022. Figure 1 presents the monthly article count of the four fact checkers, showing a peak around the 2020 U.S. election for the three U.S.-based fact checkers (i.e., Snopes, PolitiFact, and Logically), but not Australia-based (i.e., AAP). Following the election, the rampant spread of unverified 2020 election fraud claims significantly undermined public trust, culminating in the U.S. Capitol breach (Abilov et al.,

2021). Consequently, increased fact-checking is evident. Another local peak in fact-checking coincided with the World Health Organization's (WHO) declaration of the COVID-19 pandemic in March 2020 (see Figure 1). Given Australia's lower COVID-19 contraction rates compared to the United States (World Health Organization, 2020), it suggests that major health events could also amplify fact-checking efforts for U.S.-based fact checkers.



Figure 1. Comparison of the number of fact-checking articles among the fact checkers for each month from May 2019 to August 2022.

Finding 2: While fact checkers understandably prioritize the verification of suspicious claims, some also prioritize the affirmation of truth claims.

In Figure 2, the total number of fact-checking articles is displayed for each rating. As indicated, most of the fact checks resulted in fake (i.e., *False* or *Mostly False*). This suggests that fact checkers have primarily concentrated on scrutinizing dubious claims, leading to an abundance of fake claims being fact-checked. The distribution of real claims (i.e., *Mostly True* and *True*) varied among the four fact checkers, revealing an intriguing observation. Specifically, Snopes exhibited a higher proportion of real claims, with 28.65% of its fact-checking articles falling under this category. In contrast, only 10.95% of PolitiFact's fact-checking articles were classified as real claims. The existence of such a gap suggests that various fact checkers may place varying degrees of emphasis on verifying truth claims.



Figure 2. Comparison of the total number of fact-checking articles for each rating among the fact checkers.

Finding 3: Variations in the distribution of fact-checking articles among authors across different platforms were noted.

Fact-checking article distributions varied among authors across different fact checkers. The most prolific authors of Snopes and PolitiFact wrote over 20% of the articles, whereas Logically's top contributor wrote only 9%, displaying more balanced authorship (see Figure 3). The number of authors per year has remained steady for Snopes but has dwindled since 2020 for PolitiFact and Logically (see Figure 4). During the study period, Snopes had 13 authors, while PolitiFact had 177, reflecting variations in their fact-checking operations' scope and scale. Our further analysis of rating preference (or bias) suggested varied expertise among Snopes authors (see Appendix B).



Figure 3. The ten most prolific authors. To determine the most prolific authors among various fact checkers while preserving anonymity, alphabetical labels (i.e., A to J) are used, with A representing the #1 most prolific author and J denoting the #10 most prolific author. It is important to note that author A from Snopes and author A from PolitiFact are distinct individuals, each signifying the most prolific author within their respective fact checker.⁴



Figure 4. Comparison of the number of fact-checking authors across years among the fact checkers.

⁴ For AAP, several fact-checking articles anonymized the author's name and instead listed AAP as the author. Therefore, the author denoted as Author A for AAP refers to the anonymized author.

Finding 4: We found only one case of conflicting fact-check verdicts between Snopes and PolitiFact when minor rating differences were adjusted. Therefore, our finding suggests a high level of agreement between Snopes and PolitiFact in their fact-checking verdicts during the studied period.

We examined the consistency of fact-check ratings for matching claims (see Appendix C). Since Snopes and PolitiFact have a similar number of fact-checking articles, while AAP and Logically have substantially fewer articles, we focused on analyzing the matching claims between Snopes and PolitiFact (see Appendix D for the matching claims results for the four fact checkers). To compare the ratings, we redefined the comparison period to cover the matching claims published between January 1, 2016, and August 31, 2022. During this period, Snopes and PolitiFact published 11,639 and 10,710 fact-checking articles, respectively. Note that the original rating level (e.g., *False, Mostly False, Mixture, Mostly True, True*, etc.) was used for the rating level comparison, whereas *False* and *Mostly False* were combined as *Fake*, and *True* and *Mostly True* were combined as *Real* for the veracity level comparison.

Among Snopes' 11,639 claims, 749 (6.4%) claims had at least one matching claim in PolitiFact (see Table 1). Among these, 521 (69.6%) had consistent ratings, and 556 (74.2%) had consistent veracity between Snopes and PolitiFact. Similarly, among PolitiFact's 10,710 claims, 722 (6.7%) claims had at least one matching claim in Snopes. Among these, 502 (69.5%) had consistent ratings, and 538 (74.5%) had consistent veracity with Snopes.

Table 1. The proportion of matching claims between Snopes and PolitiFact, along with their ratingagreement rates, spanning from January 1, 2016, to August 31, 2022.

	Total	Matching	Among matching claims		
Fact checker	number of claims	claims	Disagreed in rating level	Disagreed in veracity level	Actual contradictions
Snopes	11,639	749 (6.4%)	228 (30.4%)	193 (25.8%)	1 (0.1%)
PolitiFact	10,710	722 (6.7%)	220 (30.5%)	184 (25.5%)	-

Note: The rating level comparison was conducted based on the original rating levels, including False, Mostly False, Mixture, Mostly True, and True. In contrast, for the veracity level comparison, the False and Mostly False ratings were combined and referred to as Fake, while the True and Mostly True ratings were combined and referred to as Real.

Our analysis revealed about 220 claims that were debunked by both fact checkers but had disagreeing ratings. To gain further insight into the reasons behind this disagreement, we conducted a manual analysis of these discrepant cases. We conducted an analysis of 228 (30.4%) fact-checked claims by Snopes that are matched with fact-checked claims by PolitiFact but have different ratings. Table 2 presents the reasons for the rating discrepancies.

First, we found that 98 of the cases that disagreed were caused by the difference in rating systems between Snopes and PolitiFact. PolitiFact uses six rating scales, while Snopes has more fine-grained ratings, such as *Miscaptioned, Scam, Satire*, etc., in addition to the five-point rating scales from *True* to *False*.

Second, 59 of the cases that disagreed showed subtle discrepancies in ratings due to differences in focus. For example, Snopes rated the statement "In 2022, members of Congress collectively voted to award themselves a 21 percent pay raise" as *False*, while PolitiFact rated the statement "Members of Congress gave themselves a 21% pay raise" as *Mostly False*. Despite both fact checkers agreeing that the statement claiming a 21% pay raise for members of Congress in 2022 was false due to salaries remaining unchanged since 2009, PolitiFact labeled it as *Mostly False* based on the increase in lawmakers' office budgets in the 2022 spending bill.

Third, 57 cases involved similar but not identical claims, where the key information of the suspicious claim differed. For instance, Snopes rated the claim "Five people died during the Jan. 6, 2021, U.S. Capitol

riot" as *True*, while PolitiFact rated the claim "Only one person died on that day during the Jan. 6 U.S. Capitol riot" as *False*. As the topics of the claims were almost the same, the algorithm identified these two as matching claims. However, the detailed numbers (five vs. only one) were different, resulting in disagreement between the fact checkers' conclusions.

Fourth, in 13 cases, Snopes could not debunk the claims while PolitiFact debunked them. For instance, Snopes debunked the claim that "DMX took the COVID-19 vaccine days before he suffered a heart attack" on April 9, 2021, and labeled it as *Unproven*. However, PolitiFact debunked the same claim three days later (i.e., April 12, 2021) and labeled it as *False*. In their article, PolitiFact cited Snopes' fact check and mentioned that it was unproven at that time. This suggests that the timing of fact-checking can sometimes be a source of rating discrepancy between fact checkers.

Finally, there was only one case in which fact checkers arrived at conflicting conclusions for matching claims, suggesting a high level of agreement between Snopes and PolitiFact in their fact-checking verdicts during the studied period. This contradicting case is listed in Table 3. The primary source of contradiction stems from divergent contextual interpretations by Snopes and PolitiFact. To elaborate, both fact checkers examined a statement from Carson's 2014 column, which stated, "Anyone caught involved in voter fraud should be immediately deported and have his citizenship revoked." Snopes interpreted "Anyone" to pertain specifically to (illegal) immigrants, rating the claim as *Mostly True*. Conversely, PolitiFact argued that "Anyone" could encompass any American, leading to a rating of *Mostly False*.

Reasons of disagreement	Number	Percentage
Due to Snopes' more fine-grained rating scales	98	13.1%
Due to differences in focus	59	7.9%
Claims are similar, but the key information to fact check is different	57	7.6%
Due to different timing of fact-checking, yielding Unproven vs. False	13	1.7%
Contradiction in ratings	1	0.1%
Total number of cases in disagreement	228	30.4%

Table 2. Analysis of Snopes' matching claims with PolitiFact but disagreed in ratings. Among a total of749 matching claims, 228 (30.4%) had disagreements in ratings.

 Table 3. Matched claims with contradicting ratings: A comparison of fact checker's conclusions

 for one case

for one case.				
Snopes		PolitiFact		
Claim	Rating	Claim	Rating	
Ben Carson said that illegal immigrants	Mostly	Ben Carson said "illegal immigrants	Mostly	
stripped of citizenship.	True	their citizenship."	False	
Notes: Snopes, see https://www.snopes.com/fact-check/ben-carson-voter-fraud/; PolitiFact, see				

https://www.politifact.com/factchecks/2019/feb/08/facebook-posts/ben-carson-illegal-immigrants-should-be-stripped/.

Methods

To create the dataset, we developed web crawlers in Python and gathered fact-checking articles from the inception of each fact checker until August 31, 2022. The four major fact-checking organizations are Snopes, PolitiFact, Logically, and AAP Fact Check. The selection was guided by specific criteria, including similar fact-checking domains and rating structures. These fact checkers represent fact-checking methods from human-based analysis to AI-driven approaches and fact-checking regions from the U.S.-based to

Australia-based. Table 4 summarizes the key variables in the dataset. Appendix A includes further details about the four fact checkers, selection criteria, and the authorship and volumes of the fact-check articles.

Name	Explanation
Fact checkers	Fact-checking organizations. There are four fact checkers: Snopes, PolitiFact,
	Logically, and the Australian Associated Press FactCheck.
Claim	Summary of fact-checked claim which is analyzed and labeled by the author(s) of
	the fact-checking article.
	e.g. (Snopes): Conservative commentator Ben Shapiro received \$20,832 in
	PPP loan forgiveness.
	e.g. (PolitiFact): Screenshots show that conservative political commentator Ben
	Shapiro received more than \$20,000 in Paycheck Protection Program loan
	forgiveness.
Rating	The veracity of a fact-checked claim which was labeled by the author(s) of the
	fact-checking article.
	e.g., True, Mostly True, Mixture, Mostly False, False, etc.
Published date	The original published date of the fact-checking article. It could be updated
	later.
Author(s)	Listed author(s) of a fact-checking article.
URL	The URL of a fact-checking article.

Table 4. Key variables of the dataset.

To evaluate the accuracy of suspicious claims, Snopes employs a five-point scale ranging from *True* to *False*. Recognizing the complexity of some claims, Snopes also uses additional categories of ratings such as *outdated, miscaptioned, satire,* among others. The complete list of Snopes fact-check ratings with their definitions is available on their website.⁵ PolitiFact uses the Truth-O-Meter to assess the accuracy of a statement, which employs a rating system consisting of six levels ranging from *True* to *False* to *Pants on Fire,* to indicate the degree of truthfulness of the claim. To facilitate comparison with Snopes, we combined *False* and *Pants on Fire* ratings into a single category, as done by prior research (Lim, 2018; Marietta et al., 2015). The AAP employs a rating system that includes *True, Mostly True, Mixture, Mostly False, False, Misleading,* and *Unproven,* while the Logically uses *True, Partly True, Misleading,* and *False*.

Each fact checker provides a summary of the claim that was debunked in their fact-checking articles. For instance, Snopes includes a distinct "claim" section that outlines the exact sentence or statement that was refuted in the article. PolitiFact, on the other hand, incorporates the debunked statement in the title of each fact-checking article. We considered these summaries as the suspicious claims that were refuted by the fact-checking articles and employed them to evaluate the similarity of fact-checked claims across different fact checkers. When two fact-checked claims essentially conveyed the same idea, despite differences in wording, we recognized these as matching claims.

To identify matching claims across different fact checkers (see Appendix C for a comprehensive description of the method), we built on prior work by Lim (2018), which manually compared statements and ratings from PolitiFact and the Washington Post Fact Checker. To automatically identify matching claims, we used word embeddings and pre-trained models on the manually labeled data from Lim (2018). We utilized different sentence embedding techniques, such as the Count vectorizer (i.e., Bag-of-Words;

⁵ See, <u>https://www.snopes.com/fact-check-ratings/</u>

Qader et al., 2019), Term Frequency-Inverse Document Frequency (TF-IDF) vectorizer (Kaur et al., 2020), and sentence BERT (Reimers & Gurevych, 2019), and varied the thresholds (in 0.05 intervals, ranging from 0 to 1) to identify the optimal approach for determining matching claims. For the distance metric, we used cosine similarity. The TF-IDF method provided the best performance with a 0.5 threshold (see Figure A2). Therefore, we applied this approach to identify matching claims between different fact checkers.

Lastly, we assessed the consistency of ratings for matching claims, focusing on Snopes and PolitiFact due to their larger dataset. We defined the comparison period for matching claims published between January 1, 2016, and August 31, 2022, during which Snopes and PolitiFact published 11,639 and 10,710 fact-checking articles, respectively. We used two different rating levels for this analysis. Firstly, we preserved the original rating system of each fact checker (e.g., *False, Mostly False, Mixture, Mostly True, True*, etc.) for the rating level comparison. Secondly, we combined *True* and *Mostly True* as *Real* and *False* and *Mostly False* as *Fake* to compare whether the rating for the matching claims agreed when making the real vs. fake decision (i.e., veracity level). After the automatic analysis of rating consensus, we manually examined the disagreed cases to identify the reasons for the different ratings assigned to matched claims (see Appendix E for the detailed procedure of the manual examination).

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Acknowledgements

Special thanks to Jie Zhu for assisting as one of the coders in manually examining matching claims in disagreements.

Funding

This research was supported in part by Penn State under PSU SSRI Seed Grant and the National Science Foundation under grants 1820609, 1915801, and 2121097.

Competing interests

The authors declare no competing interests.

Ethics

Institutional review board approval was not required for this study.

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Data availability

All materials needed to replicate this study are available via the Harvard Dataverse: <u>https://doi.org/10.7910/DVN/FXYZDT</u>

Appendix A: The four fact checkers

In this study, we examine four fact checkers: Snopes, PolitiFact, Logically, and the Australian Associated Press FactCheck (AAP). Our selection of fact checkers was guided by several criteria: 1) they should primarily focus on fact-checking in a similar domain (e.g., U.S. related stories); 2) their fact-checking rating structure should be comparable to enable meaningful comparisons; 3) the fact-checking article should contain a summary of the fact-checked claim; and 4) they should conduct fact-checking on a regular basis. Based on these criteria, we selected Snopes and PolitiFact as the two primary fact checkers. Additionally, to investigate the potential differences across countries, we included the AAP as a non-U.S.-based fact checker. Lastly, we included Logically, a fact checker that claimed to use advanced Artificial Intelligence (AI) to combat misinformation, unlike human-based analysis done by the other three fact checkers.

One of the notable fact checkers is *Snopes*,⁶ which specializes in fact-checking and debunking rumors, myths, and misinformation that circulates on the internet. Founded in 1994, the organization's team of researchers and writers investigate a wide range of topics, including politics, health, science, and entertainment. Snopes is known for its detailed and comprehensive investigations, which often include multiple sources and references to back up their findings. Their website has been referenced by numerous media outlets and is widely recognized as one of the most reliable sources for fact-checking on the internet.

PolitiFact is another organization that specializes in fact-checking and evaluating the accuracy of claims made by politicians and public figures in the United States.⁷ Founded in 2007, PolitiFact uses a "Truth-O-Meter" system to rate the accuracy of statements, with ratings ranging from *True* to *Pants on Fire* for claims that are completely false.

Unlike these two fact checkers that primarily depend on human fact-checking, *Logically*, founded in 2017, employs a blend of human expertise and artificial intelligence (AI) technology to analyze and verify information on a variety of topics in a variety of regions such as the United States, the U.K., and India.⁸ To compare Logically with other U.S.-based fact checkers, we used only fact-checking articles labeled as U.S.-related from the entire dataset.

Finally, as a fact checker that is not U.S.-based, we selected the AAP, which provides a concise summary of the claim being fact-checked and employs a rating system similar to that of the other three fact checkers.⁹

In the realm of authorship, most fact-checking articles from the four fact checkers typically list a single author, notwithstanding the collaborative nature of the fact-checking process, as elucidated on their respective websites. This process often involves team efforts in selecting the topic, conducting fact-finding research, and writing the final article. For our study, we designated the main author named in each factchecking article as the primary contributor. However, in instances where multiple authors were enumerated, we recognized all listed as primary contributors to the given fact-checking article.

Each fact checker had a different starting point. Snopes had 15,463 fact-checking articles from February 26, 1996, to August 31, 2022, while PolitiFact had 21,262 fact-checking articles from May 2, 2007, to August 31, 2022. The AAP had 843 fact-checking articles from December 6, 2018, to August 31, 2022, and Logically, the most recent addition, had 4,365 articles from May 17, 2019, to August 31, 2022. Logically includes fact-checking articles related to the United States, U.K., and India. However, to directly compare Logically with other U.S.-based fact checkers, we only selected fact-checking articles labeled as U.S.-

⁶ See, <u>https://www.snopes.com/</u>

⁷ See, <u>https://www.politifact.com/</u>

⁸ See, <u>https://www.logically.ai/fact-check</u>

⁹ See, <u>https://www.aap.com.au/factcheck/</u>

related from the entire dataset and analyzed this subset of fact-checking articles. Furthermore, to ensure a fair comparison, we selected a common comparison period across the four fact checkers. After collecting all fact-checking articles from each fact checkers, we identified the latest starting date of fact-checking articles among all fact checkers. Since the first fact-checking article of Logically was published on May 17, 2019, we selected that date as the starting point for the comparison period. Given that all four fact checkers were active during our study period, we set the ending point of the comparison period as August 31, 2022.

We reassessed the comparison period for investigating the consistency of fact-check ratings across matching claims. Given the similar volumes of fact-checking articles from Snopes and PolitiFact, compared to the significantly fewer articles from AAP and Logically, our analysis focused on matching claims between Snopes and PolitiFact. We redefined the comparison period to include matching claims published from January 1, 2016, through August 31, 2022, during which Snopes and PolitiFact published 11,639 and 10,710 fact-checking articles, respectively. It's worth noting that for rating level comparison, we retained the original rating system (e.g., *False, Mostly False, Mixture, Mostly True, True*, etc.), whereas, for veracity level comparison, we consolidated *False* and *Mostly False* as *Fake*, and *True* and *Mostly True* as *Real*.

Appendix B: Rating preference across authors

We also analyzed whether there was any rating preference (or bias) across authors. In Figure A1, some authors in Snopes had a higher proportion of articles evaluating extreme ratings, such as *False* (e.g., Author F) or *True* (e.g., Author G), while others had a higher proportion of articles in the middle range, such as *Mixture* (e.g., Author H). Thus, in regard to ratings, it appears that authors at Snopes possess varying degrees of expertise relative to one another. However, in Logically, the ratings are relatively evenly distributed across authors compared to Snopes, indicating that different fact checkers may have different standards for the authors' role in evaluating the accuracy of claims. Specifically, Logically employs Artificial Intelligence (AI) models to prioritize claims for debunking, which may have contributed to the relatively even distribution of ratings across authors.



Figure A1. Comparison of rating distribution of fact-checking articles by authors across four fact checkers. Percentage shows the proportion of each rating among all fact-checking articles of each author.

Appendix C: Matching claims

Lim (2018) compared statements of PolitiFact and Washington Post Fact Checker (WPFC) and their ratings. The author manually collected 1,178 and 325 fact-checking articles about the 2016 U.S. presidential candidates' statements from PolitiFact and WPFC, respectively from September 2013 to November 2016. Then, two raters manually labeled whether the statements overlapped (i.e., same), were murky (i.e., similar), or neither based on the title of the article. They found that there were 77 overlapping (i.e., matching) claims.

The labeled data was utilized to identify the optimal model for the automatic matching of claims. Our primary focus was on identifying overlapping cases. Thus, we dropped the murky label and re-labeled them as a binary class of either overlapping or non-overlapping. Given that PolitiFact possessed a larger dataset than WPFC, we employed the PolitiFact dataset as our baseline for comparison. Then, we tried Count Vectorizer (i.e., bag-of-words, Qader et al., 2019), term frequency-inverse document frequency (TF-IDF) Vectorizer (Kaur et al., 2020), and sentence BERT for sentence (Reimers & Gurevych, 2019), and varied the thresholds, x, in 0.05 intervals ranging from 0 to 1 to identify the optimal approach for determining matching claims. For the distance metric, we used cosine similarity. For the performance metric, we used F1-score for the positive class (i.e., overlapping) because we had fewer positive cases (N = 77) than negative cases (N = 1,101).



Figure A2. F1 score for the positive class. F1 score for overlapping cases with Count Vectorizer, TF-IDF vectorizer, and sentence BERT. We tested different cosine similarity scores ranging from 0 to 1 with 0.05 intervals. TF-IDF with a cosine similarity score of 0.5 gives the best performance.

Figure A2 shows the F1 scores for the different word-embedding methods and found that the TF-IDF method achieved the best performance, with a threshold of 0.5, based on the labeled data. Therefore, to identify matching claims between different fact checkers, we used a TF-IDF and cosine similarity threshold of 0.5 and applied it to each claim. If any of the two claims showed the cosine similarity $x \ge 0.5$, then we labeled them as *matching claims*. If there were multiple claims showing cosine similarity $x \ge 0.5$, then we selected the claim which gave the highest similarity to the matching claim. Specifically, for each claim "A"

fact-checked by Snopes, we identified a matching claim "B" by PolitiFact with the highest similarity score above 0.5. To ensure a comprehensive analysis, we also conducted the same analysis in reverse order, starting from each claim published by PolitiFact and comparing it with claims by Snopes. Table A1 shows the results of claims matching, and Figure A3 displays a confusion matrix that illustrates the performance of our model. Overall, the results showed an accuracy of 0.96. Moreover, the model achieved an F1-score of 0.72 for the *claims matched* label.

Table A1. Automated claims matching results.						
Model	Accuracy	Precision	Recall	F1-score	Support	
Claims not matched		0.98	0.98	0.98	1101	
Claims matched		0.75	0.69	0.72	77	
Overall	0.96				1178	
Macro avg.		0.86	0.84	0.85	1178	
Weighted avg.		0.96	0.96	0.96	1178	



Figure A3. Confusion matrix. With TF-IDF and cosine similarity score of 0.5.

Appendix D: Matching claims for the four fact checkers

The pairwise result of matching claims for the four fact checkers from May 1, 2019, to August 31, 2022, is illustrated in Figure A4. The number of fact-checking articles for Snopes, PolitiFact, Logically, and AAP were 5,932; 5,806; 827; and 993, respectively. It is noteworthy that the number of articles by AAP and Logically were comparable but substantially fewer than those of Snopes and PolitiFact. The latter two had a similar number of fact-checking articles. The percentages displayed between two fact checkers denote the proportion of matching claims shared between the two fact checkers. The results of the analysis indicate that 6.5% of claims between Snopes and PolitiFact were matching. Logically had the highest percentage of matching claims with PolitiFact (9.6%), followed by Snopes (6.2%). That is, 9.6% of claims fact-checked by Logically were also fact-checked by PolitiFact. Notably, although Logically had a comparable number of fact-checking articles to AAP, it had 6.2%–9.6% of matching claims with Snopes and PolitiFact, while AAP had fewer than 1% matching claims with Snopes and PolitiFact as the focus of AAP is not the U.S.-based claims.



Figure A4. Pairwise claim similarity comparison results among four fact checkers from May 1, 2019, to August 31, 2022. Numbers in the parenthesis show the number of fact-checking articles of each fact checker. Percentages on arrows between two fact checkers show the proportion of matching claims between two fact checkers with respect to the number of fact-checking articles of the closer fact checker—e.g., 9.6% next to Logically means that 9.6% from the total number of fact-checking articles at Logically are "matching" against all fact-checking articles at PolitiFact.

Appendix E: Procedure for manual examination of matching claims in disagreement

Figure A5 illustrates the cases where manual examination was necessary and the detailed procedure. Out of a total of 11,639 claims, an automated process identified 749 matching claims, which accounted for approximately 6.4% of the total. Among these 749 claims, 228 displayed conflicting ratings when compared to the original ratings provided by Snopes and PolitiFact.

To examine these 228 cases where there was disagreement, a manual investigation was conducted to ascertain the reasons behind the varying ratings from Snopes and PolitiFact. First, we verified whether the claims from Snopes and PolitiFact were indeed matching. To accomplish this, one undergraduate student from our lab and the first author independently examined the 228 matching claims and labeled whether they were indeed matching claims. Subsequently, they met together to discuss any discrepancies in labeling and ultimately finalized the results. During this process, they discovered that 57 cases fell into a category where "the claims were similar, but the key information for fact-checking differed."

For the remaining 171 cases, the undergraduate student performed inductive coding (Thomas, 2006) to identify the reasons behind the differing ratings in each case. The first author then reviewed and categorized the codes into four themes through an inductive process. Following this, the first author reevaluated all 171 cases individually and assigned the most relevant theme to each matching claim.

Subsequently, to reduce individual bias or errors, the first author shared the labeling results with the other authors, and each author independently reviewed all the cases. For cases with conflicting assessments, we held discussions until a consensus was reached among all authors, finalizing the assigned theme.



Figure A5. Flow diagram illustrating the procedure for manual examination of matching claims with divergent ratings.